

MediMizer Newsletter

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What's New in MediMizer

There have been a lot of new developments in MediMizer X3 this year and there is more to come.

Here's a quick look at what's new in MediMizer X3 today and what's going to be added to MediMizer soon.

MediMizer X3 13.1 and iRequestManager

In August, we released MediMizer X3 Version 13.1, including a greatly enhanced iRequestManager, support for Pocket PCs running Windows Mobile 5 (including the Symbol MC70 and Intermec CN3), and more and better custom reports.

Some of the new features in iRequestManager are:

- Web Portal ASP.NET application handles work requests on your intranet
- Users can check on status of requests on the web at any time
- Users can register in the web portal so that iRequestManager will remember their name, phone #, and email address
- Request Categories allow common service requests to be selected from a pick list
- You can customize which fields are shown and which are required in the Work Requests List and Forms
- Automated email response messages (e.g., when a Work Request is accepted, denied, or closed) can be customized to show the information you want
- A single copy of iRequestManager and MediMizer can handle Work Requests in multiple databases and multiple Facilities

MediMizer X3 13.2 and medTester

This month, we are shipping MediMizer X3 Version 13.2 with support for the Fluke medTester 5000C devices. The medTester allows you to perform inspections, open and close Work Orders, and even add Equipment. The medTester interface supports the same features we have in MediMizer 12.8: running inspections (including electrical safety checks), adding new Equipment, and opening and closing Work Orders.

We have also added some enhancements to iRequestManager:

- Can now hide the password field on the login page.
- When using guest-only login, no longer have to display the login web page at all.
- Option to allow iRequestManager Web Portal guests to see existing Work Requests.
- Can auto-accept Work Requests entered in Web Portal.
- Can use Master Password with a web-entered Work Request to cause it to be accepted right away.
- Can select whether each Requester can see Work Requests submitted by others.
- And other features requested by users

MediMizer X3 13.2 also supports exporting data from any list window or report into an Excel spreadsheet in an easier-to-use data-only format.

This new version also keeps a history of all Equipment location changes. You can report on all Equipment's past and present locations. This information can be useful for tracking when Equipment is cleaned and even which patients are using which equipment for how long.

This version is being shipped to all MediMizer X3 users under support at no charge.



Coming Soon

What are the developers working on now? Lots of new things. Here are just a couple of features coming soon to a MediMizer near you...
Improved Facility rights: Each Employee will be able to see Equipment and Work Order records in any number of Facilities, but not see or change data in Facilities that he/she does not have access to.

We are also working on an easier and more powerful medTester interface:

- Automatically add a Work Order when performing an inspection on Equipment not due for inspection this month
- Support printing from medTester
- Improved support for bar code scanning with medTester, including reports showing bar codes for Service Codes, Model #s, etc.
- Easier adding of Equipment. You can define up to (4) Check Procedures that you commonly run when inspecting new Equipment. The medTester interface generates (4) special procedures that include both adding Equipment and running the inspection procedure in a single checklist.
- Option to capture the medTester's serial # with the Check Results.

We're also working on a MediMizer Agent - a background service that can run reports, create work orders, or send alerts at any time you specify.

Did You Know MediMizer Can...?

Not everyone knows just how powerful MediMizer is! Even if you are using Version 12 or earlier, there are a lot of amazing things you can do with MediMizer. Here are some examples...

Export Data to Excel Spreadsheets

In MediMizer Version 8 to 12, you can send any FoxFire report to a spreadsheet. Just set the Output Type of the report to Spreadsheet. From there, you can analyze the data or even make graphs of it. If you are using MediMizer X3, you can export any report. Just press the export button (first button on the report preview toolbar - just left of the printer icon). Then select Excel from the Save as Type drop-down list. In MediMizer X3 13.2, you can also save as just Excel Data, cutting out a lot of the formatting for easier analysis. You can also export data directly from any list window with the new "Export Data" button.

Send Any Report to PDF Format

One of the neat features of MediMizer X3 is built-in support for creating reports in PDF format. Just export the report to PDF format. But did you know there is a way to export to PDF format even if you don't have MediMizer X3? The trick is to use a freeware PDF printer driver. When you send a report to a particular "printer", it actually generates a PDF file on your hard disk. There are a variety of PDF printer drivers available on the web. We recommend CutePDF Writer (<http://www.cutepdf.com/>). It is completely free and works well.

Quickly Add Manufacturer Recall Notices

In MediMizer 12 or above, you can quickly handle a manufacturer's recall notice and create Work Orders on active Equipment of a particular Model. Just go to Quick Entry's Add Work Orders tab and click Power Add. From there, you can select the Manufacturer and Model that the recall notice applies to. You can enter what should be done, when it should be done by, and even assign it to the technician, team, or vendor that will perform the work. Click a button - and Power Add can produce dozens of Work Orders for you!

Reassign a Group of Work Orders

Print Work Orders

Filter by

- Work Order Type: Inspection, P.M. or S.P.R.
- Cause Code
- Created By
- Date: Request JJ to JJ
- Work Order # Range
- Facility/Id Range
- Group: Area/Project ID

Open/Closed: Open Closed Both
Scheduled: Scheduled Unscheduled Both
Servicer Types: Employee Team Vendor None

Significant Failures Only Include Printed Include Exported

Sort 1: Servicer | Sort 2: Department | Sort 3: Control #/Area | Sort 4: Work Order #

Change Work Order Assigned Servicer To

Employee MICHAEL FOX Overwrite previous assignment

Send to

Printer Screen

Include in Report

- Equipment/Area Bar Code
- Equipment/Area Data
- Equipment/Area Notes
- Work Order Data
- Past Service Information
- Service Entry Area
- Services Info for this WO
- Check Procedures
- Specifications
- Reserved Parts
- Model Parts
- Model Analysis
- User-Defined Factor

Past Service Information includes Inspection, Support, and Administration

OK Cancel

In all versions of MediMizer, you can re-assign a batch of open Work Orders to a different Employee from the Print Work Order report setup form. (It works from the Work Order Report or Worksheet of Scheduled WOs, too.) Just use the standard report filters to select which Work Orders should be re-assigned. Check the check box in the Change Assigned Servicer To area and select an Employee from the drop-down list. That will assign the selected Employee to all unassigned Work Orders that match the filter criteria (as well as printing them to the screen or printer). If you also want to re-assign the Work Orders that were already assigned to an Employee, Vendor or Team, check the Overwrite previous assignment check box, too.

[Link to Documents, Pictures, and Web Pages](#)

If you have electronic manuals, service reports, plans, pictures or even web sites associated with Models, Work Orders, Vendors, Equipment, or Contracts, you can link them with records in your MediMizer database. Just enter them on the Links tab of the associated form. To open the files or web site in the appropriate application (Word, Excel, Adobe Reader, AutoCAD, or Internet Explorer), just double-click on the Link in MediMizer.

Links were introduced in MediMizer Version 10 - with just three links in the Vendor file. The feature was very popular, so in version 11, we added Links to the Model, Work Order, and Equipment File. Also, we allowed an unlimited number of links per record. In Version 12.7, we added links to the Contract file. In X3, Links are supported in nearly every table in the system - Service, Employee, Team, Part, etc.