

IMPORTANT BHT6000/8000 END-OF-LIFE INFORMATION

December 11, 2007



This document serves as notification that TISCOR will End-of-Life the BHT6000 and BHT8000 as of May 31, 2008. These devices are currently used with the TourWatch Guard Tour Management software. This important announcement impacts TISCOR customers in three key ways:

1. New BHT6000 and BHT8000 units are no longer available for purchase.

2. Customers' existing units will be repaired as long as TISCOR has spare parts.

We estimate we have enough spare parts to repair existing **BHTs** for a period of three to five months. We are not able to guarantee this time frame, as any unforeseen ramp up in repairs would more quickly deplete our spare parts inventory.

If you hold a current hardware support contract and your device can no longer be repaired by TISCOR, the duration of the support contract will be transferred to a new replacement device purchased from TISCOR.

3. Customers should begin budget planning to replace aging units.

As an alternative to the **BHT6000** and **BHT8000**, TISCOR offers the LaserLite. This state-of-the-art device provides features and functionality comparable to the **BHT** devices. To be able to utilize the LaserLite, it will be necessary to upgrade your software to the most recent version of TourWatch XT.



LaserLite

- Compact, portable design
- Durable metal case
- Very easy to operate
- Charge free battery system
- Laser barcode scanner



For more information on upgrading to TourWatch XT with the LaserLite, please contact your TISCOR Account Manager by phone at 800-227-6379.

TISCOR is committed to providing a cost-effective solution that works best for every customer *and* every budget. It is our goal to make the transition to a new device a smooth, easy and efficient process with minimal disruption to your organization.

We look forward to our continued good working relationship with you and your organization, and we appreciate your flexibility and patience during this transition.