

## APPLICATION REPORT

# MERCY MEDICAL CENTER

BALTIMORE, MARYLAND

### QUOTE:

"TISCOR's FireProof system has increased productivity at an amazing rate. We used to spend hours and hours writing up reports...now, it takes just minutes. It's also been extremely helpful in proving compliance with regulatory agencies like JCAHO and OSHA. I wouldn't go without it...it's a lifesaver!"

-Grady Chavis, Mercy Medical Center Fire Marshal

### PROFILE:

- ▶ 1 Million Square Feet
- ▶ 9 Buildings
- ▶ 2,300 Employees
- ▶ 2,500 Checkpoints
- ▶ 2 Fire/Safety Employees
- ▶ TISCOR Customer since 1993

ARMED WITH TISCOR'S

FIREPROOF SYSTEM, THE

FIRE/SAFETY TECH-

NICIANS AT MERCY

HOSPITAL QUICKLY AND

ACCURATELY INSPECT

MORE THAN 2,500

CHECKPOINTS LOCATED

ALL OVER THE FACILITY.

### PRODUCT BENEFITS:

- ▶ A fire and safety technician uses the small, hand-held computer to scan more than 2,500 checkpoints located in various locations all over the facility. The compact, portable device records the time, date, and location of each piece of equipment and checkpoint. That includes more than 700 fire extinguishers, tamper switches, fire pumps, and safety exits. Mr. Chavis says the system is so fast and reliable, that they use it to monitor plant operations and maintenance in addition to fire/safety equipment, placing barcodes on beds, pumps, motors and "anything else that would sit still!"
- ▶ Mercy Medical Center can quickly print out easy-to-read reports, proving compliance with JCAHO and OSHA. FireProof's report generating feature allows staff members to produce accurate and detailed reports documenting inspection activities. This helps them prove compliance with regulatory agencies, and assists them when dealing with vendors seeking specific equipment history. Mr. Chavis says they also routinely pull up reports after inspections to ensure all checkpoints were visited.
- ▶ FireProof enables the technician to use a "roam" route, allowing him to accomplish tasks in a manner tailored to his individual needs. Mr. Chavis says the technician doesn't always need to be guided from one location to the next, so he selects the "roam" route. That gives them the flexibility they need to execute inspections in a timely and efficient manner, particular to each unique situation.
- ▶ The FireProof system eliminates tedious paperwork and data entry, saving almost 8 hours a week. FireProof accomplishes in minutes what their old system used to do in hours, giving fire and safety employees more time to complete important inspections. For example, many times the technician will encounter fire extinguishers with missing pins. The technician simply swipes a special barcode he carries with him on a card, denoting the piece of equipment that needs to be fixed. The technician can then pinpoint the exact location of the equipment for fast and easy repair. According to Mr. Chavis, the system paid for itself in less than a year.

FIREPROOF

**TISCOR**<sup>®</sup>  
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