

# MOBILETECH FOR MEDIMIZER MOUNTAIN STATES HEALTH ALLIANCE

JOHNSON CITY, TENNESSEE

## QUOTE:

*"This system has eliminated all paperwork, filing and data entry from our scheduled and unscheduled work orders. The Pocket PCs allow us to complete inspections on the spot--saving us valuable time. We're very satisfied."*

-**Charlie Verzi**, Biomedical Technician, Johnson City Medical Center

BIOMEDICAL TECHNICIANS AT JOHNSON CITY MEDICAL CENTER USE 10 POCKET PCs FROM SYMBOL TECHNOLOGIES® TO INSPECT MORE THAN 9,000 PIECES OF BIOMEDICAL EQUIPMENT AT SIX DIFFERENT SITES.

## PROFILE:

- ▶ 6 Sites
- ▶ 9,000 Pieces of Biomedical Equipment
- ▶ 4,000 Employees
- ▶ 12 Biomedical Technicians
- ▶ 10 Pocket PCs
- ▶ MEDIMIZER Customer Since 1998

## PRODUCT BENEFITS:

- ▶ Biomedical technicians at Johnson City Medical Center complete all equipment inspections in the field using hand-held computers. Biomedical technicians use the hand helds to scan barcodes placed on different pieces of equipment requiring inspection, automatically recording the time, date and location of inspection. The device prompts the user through a series of simple tasks required to complete the inspection. It also allow the user to open and close scheduled and unscheduled workorders on the spot.
- ▶ The system replaces a manual, paper-based system, maximizing productivity while eliminating tedious paperwork and data entry. According to Mr. Verzi, in the past, a secretary would have to write up

a work order for a technician. The technician would complete the task, fill out the paperwork, and give it back to the secretary, who would have to type in the information and file the work order. Now, all work is completed on the Pocket PC, giving technicians a high degree of mobility.

- ▶ The devices give biomedical technicians quick and easy access to important information. According to Mr. Verzi, technicians frequently encounter maintenance issues that are ongoing problems. Technicians can pull up equipment history on the devices, displaying the last two services done on that piece of equipment. Technicians can then determine if the problem is new, or if it is an reoccurring issue.
- ▶ The system has helped Johnson City Medical Center prove compliance to JCAHO and other agencies numerous times. The system generates easy-to-read reports, outlining inspection activities and proving compliance to various regulatory agencies.
- ▶ Johnson City Medical Center was able to quickly upgrade the system at all six facilities without any hassles. Mr. Verzi says the upgrade to the latest version of software was a "no brainer."

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