



Product Marketing Bulletin

November 12, 2009

Type of Notification: Software End-of-Life-of Support
Software Affected: FacilityManager for Fire versions 3 and below

Overview

The purpose of this Product Marketing Bulletin is to communicate the End-of-Life and End-of-Support on the FacilityManager software program.

FacilityManager versions 3 and below

FacilityManager versions 3 and below will be EOL immediately, meaning that we will no longer sell the software. TISCOR is also ending support on the software. Technical support on the product will end on **December 31, 2009**. If upgrading, the remaining support contract will be transferred to the upgraded version. Please note that this EOL notice does not impact a customer's right or ability to use the software, it only applies to the availability of technical support for the product and devices associated with it.

Upgrade Path

For those customers who choose to upgrade, FacilityManager 4.5.31 works with a variety of hand-held devices. Due to the EOL on the software, it will be necessary to upgrade the hand-held devices, as well as, the software. Available devices:



CN3



MC9090



CK32



MC70

For more information on upgrading, please contact your TISCOR sales representative by phone at 800.227.6379 or by email at tiscor_sales@tiscor.com.