

Product Marketing Bulletin

February 12, 2009

Type of Notification: Device End-of-Life
Device Affected: ProTouch
Software Affected: PROTRAC Security, TourWatch



ProTouch

Overview

The purpose of this Product Marketing Bulletin is to communicate the End-of-Life on the ProTouch touch-tag reading device. As of March 1, 2009, the devices will no longer be offered by TISCOR.

The ProTouch devices currently owned by customers can still be used with their software.

Device Support Still Available

Although TISCOR is no longer selling the device, we will continue to offer repair services. Customers can renew repair contracts or devices can be repaired on a time and material basis.

Upgrade Path

The PulseStar is recommended for those customers who need to purchase additional devices. It is more durable than the ProTouch and is in the same price range.



PulseStar

For more information on upgrading, please contact your TISCOR sales representative by phone at 800.227.6379 or by email at tiscor_sales@tiscor.com