

APPLICATION REPORT

ST. FRANCIS HOSPITAL

BEECH GROVE, INDIANA

QUOTE:

"One of the most beneficial attributes of TISCOR's MEDI-MIZER™ system is the report-generating feature. The versatility of being able to easily modify and generate so many different types of reports is fantastic."

- Don Partain, St. Francis Hospital Biomedical Manager

PROFILE:

- ▶ 3 Main Hospital Buildings and 20 Clinics (within a 20-mile radius)
- ▶ 9 Biomedical Technicians & Staff
- ▶ 3,500 Total Hospital Staff
- ▶ 9,000 Pieces of Biomedical Equipment
- ▶ MEDI-MIZER customer since 1998

PRODUCT BENEFITS:

- ▶ Daily inspections are required to accurately perform preventive maintenance and safety checks on the hospital's several thousand pieces of equipment. Since the hospital has remote sites, the two hand-held Computers that are used with the MEDI-MIZER system provide the added flexibility needed to transmit the latest data quickly and efficiently.
- ▶ While the hospital has not been audited by the Joint Commission on Accreditation of Health Organizations (JCAHO) since installing the MEDI-MIZER system, its biomed staff is confident that its inspection reports are all very accurate and easily accessible for responding to the commission's impending inquiries.
- ▶ After the biomed staff completed two days of MEDI-MIZER training, they were able to effectively operate the software system. Within a few months, they all completely "mastered" MEDI-MIZER. It was especially advantageous for the staff to transition from a DOS-based system that they had used in the past to TISCOR's user-friendly Windows-based mobile system.
- ▶ Electrical safety checks on the hospital's infusion pumps are among the most frequent inspections the hospital conducts. Since there are such large quantities of pumps at the hospital, it is imperative that clear records are continuously maintained for this equipment. The MEDI-MIZER system keeps detailed history reports on the pumps and all other equipment inspections. These reports are accessed within seconds through either a PC or a hand-held device.. Reports derived from the MEDI-MIZER system are used in a variety of ways by the hospital staff. For instance, some of the information from the reports is compiled with other material in preparation for regular Joint Commission on Accreditation of Health Organizations (JCAHO) audits. The financial information is also very important for the hospital's executive staff to review. And, the scheduled and unscheduled inspection reports provide regular guidance for the hospital's biomed technicians. When Mr. Ward calls TISCOR's customer support department, he receives a response within a few hours of making the original call. Mr. Ward recognizes TISCOR for its commitment in implementing process improvements.

MEDI-MIZER



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