



## Product Marketing Bulletin

January 17, 2011

**Type of Notification:** Software End-of-Sale and End-of-Support

**Software Affected:** Track Pak Family of Products - All Versions

### Overview

The purpose of this product marketing bulletin is to communicate the End-of-Sale and End-of-Support on the Track Pak family of software products.

### Track Pak – All Versions

The Track Pak family of products includes **Asset Track**, **Inventory Track**, and **Tool Track**. All versions of Track Pak will reach End-of-Sale status on January 31, 2011, meaning that TISCOR will no longer sell the Track Pak products. The product can still be purchased from Brady Worldwide ([www.bradyid.com](http://www.bradyid.com)) under the BACKTRACK product name. Technical support from TISCOR for the Track Pak products will end on May 31, 2012. Any current support contracts extending past the End-of-Support date will be honored; however new or renewal support contracts will not be issued. Please note that this End-of-Sale notice does not impact your right or ability to use the software, it only applies to the availability of technical support for the product and devices associated with it.

**End-Of-Sale: January 31, 2011**

**End-of-Support: May 31, 2012**

For further information, contact your TISCOR sales representative by phone at 800.227.6379 or by email at [tiscor\\_sales@tiscor.com](mailto:tiscor_sales@tiscor.com).

TISCOR 10815 Rancho Bernardo Rd Suite 205 San Diego, CA 92127  
800.227.6379 | 858.524.7700 | FAX: 858.312.7186  
[www.TISCOR.com](http://www.TISCOR.com)